



London Quartz Stone  
Lyon Trading Estate  
1c Lyon Way  
Greenford  
London  
UB6 0BN

## **15 YEARS WARRANTY**

### **Terms and Conditions**

London Quartz Stone would like to offer all our customers a certified 15 (fifteen) years warranty on our products from the date of purchase.

As long as the guideline are followed on the Maintenance Manual.

Please note – the warranty does not cover the following:

#### **Cracks**

Our stone surfaces will not crack unless excessive force has been placed upon them; uneven cabinets or uneven flooring; structural settling or movement; damage occurring from rapid changes in temperature (such as hot pots and pans being placed directly on the surface).

#### **Abuse or Abnormal Use**

This includes but it not limited to mishandling, damage from the heat; scorching; exposure to bad weather ultraviolet light; chemicals spillages; improper care as outlined in our Maintenance Guidelines or cracking/chipping/dropping items/braking due to negligence.

#### **Marks and Colour Variation**

This includes fingerprints, smudges or metal marks made by utensils used in the kitchen.

#### **Wear and Tear**

This includes normal wear and tear that occurs over time; minor dents and scratches from kitchen utensils use/pots and pans; scuffs; chips; pouring boiling water onto the surface; dry ice or any of the instructions of care in our Maintenance Guide.